

Protocol for the safe and responsible opening of the TextielMuseum | TextielLab

Version 25 February 2022

This protocol is based on the protocol drawn up by the Museum Association, with which the TextielMuseum | TextielLab fully complies. Approval of the Museum Association's protocol was carried out in accordance with a stringent governmental verification procedure. Based on new insights from the government and/or the National Institute for Public Health and the Environment (RIVM), modifications to the protocol may be necessary. These modifications will be shared with visitors, staff, volunteers, interns and suppliers as soon as possible. Purpose of this protocol The purpose of this protocol is to ensure that visitors can safely enter the TextielMuseum | TextielLab, and that staff, volunteers, interns and suppliers who are not in the coronavirus risk groups can safely carry out their work in the museum where necessary and desirable. The measures in this protocol are intended to prevent new infections of the coronavirus and to limit the consequences of the virus while allowing museums to reopen. The safety of visitors, staff, volunteers, interns and suppliers is at the heart of all regulations, rules and measures.

General rules and measures

- The RIVM guidelines form the basis of this protocol and are strictly upheld. Both before entering and while inside the museum, visitors, staff, volunteers, interns and suppliers are repeatedly informed about and strongly urged to adhere to the protocol.
- Everyone entering the museum is urged to observe the RIVM's hygiene measures. These include regular hand washing, especially after touching frequently used items or surfaces and after blowing one's nose; coughing and sneezing into one's elbow and no shaking hands.
- The museum has introduced extra hygiene measures, including for card payment machines, touchscreens and audio tours. Extra cleaning and disinfection are carried out during the day, and disinfectant wipes are available for general use at multiple places around the museum.
- If you have cold symptoms, such as a runny nose, sore throat, mild cough, temperature (above 38 degrees Celsius), and/or shortness of breath, stay at home. Only come to the museum if you have not had any symptoms for at least 24 hours.
- If the health status of a visitor, staff member, volunteer, intern or supplier is in doubt, the museum reserves the right to request that person to terminate their visit and leave the premises. The museum may also refuse access to the premises.

Visitors

- Visitors must abide by the general rules and measures. These are prominently displayed online and in the museum.
- Visitors must follow all instructions given by museum staff and volunteers.
- By coming to the museum, visitors agree to the museum's visiting conditions and this protocol and are made aware of these when booking tickets and entering the museum.
- Visitors with cold symptoms, such as a runny nose, sore throat, mild cough or temperature (above 38 degrees Celsius), and/or shortness of breath will not be admitted to the museum.
- Visitors who do not adhere to this protocol or follow the instructions of museum staff and volunteers will be asked to terminate their visit.

Staff, volunteers and interns

- Staff, volunteers and interns must abide by the general rules and measures.

- The museum board and management decide which volunteers can be deployed and when. As a result, it may be the case that none or only some of the volunteers are deployed in certain departments.
- Staff, volunteers and interns receive comprehensive instruction on compliance with and enforcement of this protocol.
- Staff without location-related functions should work remotely where possible.
- The latest RIVM guidelines always apply.
- The additional protocol for safe and responsible working in the TextielMuseum | TextielLab also applies to staff, volunteers and interns, as do possible additional internal rules, guidelines and measures per role and workplace that are communicated via the manager.

Suppliers

- Suppliers and other external parties must abide by the general rules and measures.
- Makers in the TextielLab must, prior to their arrival, agree to the internal rules, guidelines and measures that specifically apply to working in the TextielLab. These are communicated to makers by TextielLab staff.
- For the transportation of museum objects (incoming and outgoing items on loan), the corona protocol for transport and logistics applies.